

111

Report an issue form



Submitted on 3 November 2023, 3:18PM
Receipt number MCCR&R15861
Related form version 13

Your details

Title Mrs
Surname Reid
First name Janine
Your postal address 5a Penrhyn Ave Beecroft NSW 2119
Contact telephone number(s) 0421 404 502
Email address janinereid@optusnet.com.au
How should we contact you if we need to? Either

How can we help you today?

What is the problem / service request about? Road / bridge issue or damage
Where is the problem / or service request located ? (exact location or address) Location of problem or required service? (Please provide a full address). Corner of Gooreengi Rd and Somerset Ave, North Arm Cove

Please provide a short summary of the problem / service request:
Hundreds of people are regularly holding 'burnout' sessions on this stretch of road. I am aware that this is a police matter, but they take too long to arrive. However, a simple solution would be to reduce the space available for 'burnouts'. My suggestion is to put a median strip barrier near the intersection composed of portable concrete barriers. Two or three would be sufficient to reduce the available turning and spinning space.
As we enter the bushfire season, these burnouts are a huge fire risk to our community. With only one road in and out of North Arm Cove, we need to take some action to deter this activity. Also, many of our residents are intimidated by this illegal activity.

Additional information that may help us resolve the request:

Upload a picture(s) or document(s) that may help us if you wish:

Hoons target North Arm Cove

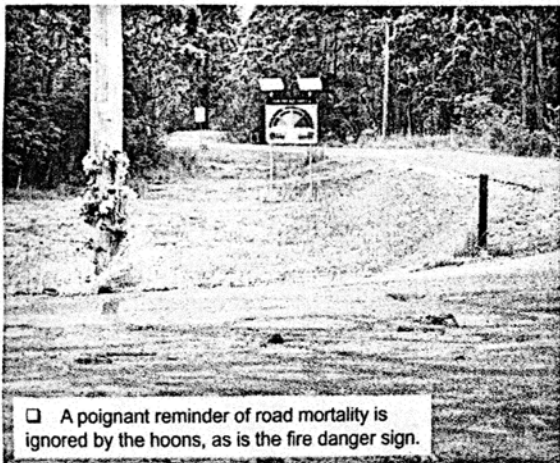
By Thomas O'KEEFE

ILLEGAL burnout crowds at the only turnoff into North Arm Cove have been intimidating local residents as they enter their homes from Gooreengi Road, just off the Pacific Highway.

According to several residents, groups of up to 100 have been gathering, including children and babies, to watch and compete in illegal and dangerous car burnouts at the turnoff.

"We have reported it to the police many times since August 2023, residents have to get through the gangs of people and are quite intimidated as they do so, just trying to get home," one North Arm Cove resident explained.

Ugly skid marks are left all over the road, as are large, dangerous debris fields including chunks of chassis, tyre wires and other fire hazards that break off during the dangerous,



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FIRST DRINKS BACK
FRIDAY 2ND FEBRUARY 2024



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reckless antics.

The geography of the area is inescapably appealing to burnout hoons – wide, flat and open, like an airport tarmac, and there appears to be an entire subculture that arranges via private social media sites to find and invade such sites, with another identified at Tomago, too.

Speaking for the affected community, North Arm Cove Community Association Inc. President Bob Reid told NOTA, "Many North Arm Cove residents have contacted MidCoast Council about this, and we've requested Council to investigate and look into some traffic engineering to make it less attractive, and ideally get some video surveillance."

MidCoast Council has been contacted for an update on the matter.

"This is a constant issue, and the burnouts seem to be sporadic, there were arrests made late last year, and we are appealing for information from the public," a NSW Police spokesperson told NOTA.

North Arm Cove locals, however, insist that the burnouts are quite regular, occurring every second Saturday night.

'Hooning' offences are very real and illegal, described by NSW laws as "when you engage in dangerous and reckless driving behaviour... the penalties for hoon offences are severe in most cases".

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Speaking for the affected community, North Arm Cove Community Association Inc. President Bob Reid told NOTA, "Many North Arm Cove residents have contacted MidCoast Council about this, and we've requested Council to investigate and look into some traffic engineering to make it less attractive, and ideally get some video surveillance."

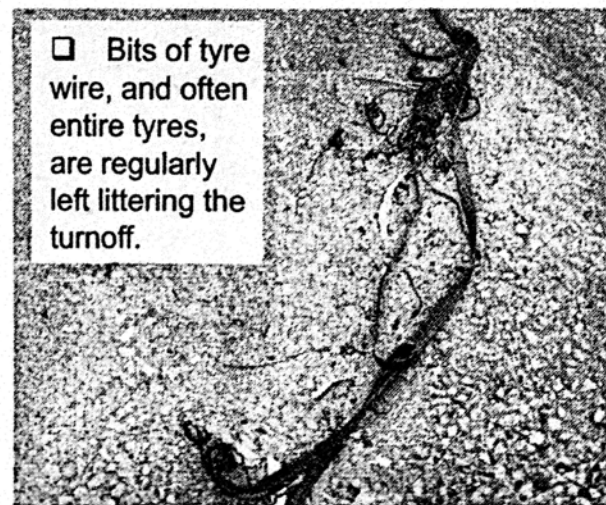
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'Hooning' offences are very real and illegal, described by NSW laws as "when you engage in dangerous and reckless driving behaviour... the penalties for hoon offences are severe in most cases".

'Hoon' offences include: speed/street racing, doing burnouts or doughnuts, drag racing, driving at dangerous speeds, and being involved in a police pursuit.



Thursday, 25 January 2024

president.naccai@gmail.com

From: president.naccai@gmail.com
Sent: Thursday, 8 February 2024 2:35 PM
To: 'Robert Scott'
Cc: 'Karen Whitton'
Subject: RE: North Arm Cove road safety issue

10/2/24
Verbal advice from
RS to say MCC was
looking at options.

Hi Robert,

Following up from my email to you on Monday 29/1, I'd be grateful if you could respond by tomorrow evening at the latest so I can give our community an update on Saturday.

Thank you.

Kind regards,

Bob Reid
President
North Arm Cove Community Association Inc
Phone: 0419 475 496
Email: Please use president@northarmcove.nsw.au from now
Web: northarmcove.nsw.au

From: president.naccai@gmail.com <president.naccai@gmail.com>
Sent: Monday, January 29, 2024 9:04 AM
To: 'Robert Scott' <Robert.Scott@MidCoast.nsw.gov.au>
Cc: 'Karen Whitton' <Karen.Whitton@MidCoast.nsw.gov.au>
Subject: RE: North Arm Cove road safety issue

Good Morning Robert,

Thank you for your response last Friday, especially since it was on Australia Day.

Our residents are quite aware of reporting events to the police, we have put a number of posts on our website and asked residents to report events immediately to Police link on 131444 and provide any details they can. Unfortunately the police can't always get there on time. We have also asked the Highway Patrol supervisor if highway patrols can cruise down Goorengi Rd at night time, rather than sticking to the motorway.

I feel we have the problem here because of the attractiveness of the intersection – a big wide stretch of pavement that was originally three or four lanes wide. Some sort of physical deterrent that makes the road unsuitable for burnouts would be best, be it barriers, rumble strips or whatever.

We would be grateful if you could ask your staff to give this priority, especially to implement temporary measures pending a longer term solution.

By the way, the local media have now reported on the problem – see attached scans. I got a phone call from the journalist a week ago – he had heard about what was happening and wanted to know about the impact on our community and what was being done about it. The story is the end result of that phone call. We are really hoping that he can shortly report a positive response from MCC.

We have a NACCAi meeting on Saturday 10 February and I would like to be able to report what MCC proposes to do about this problem. I'd be grateful if you could get back to me before then.

Thank you.

Kind regards,

Bob Reid
President
North Arm Cove Community Association Inc
Phone: 0419 475 496
Email: Please use president@northarmcove.nsw.au from now
Web: northarmcove.nsw.au

From: Robert Scott <Robert.Scott@MidCoast.nsw.gov.au>
Sent: Friday, January 26, 2024 3:04 PM
To: 'president.naccai@gmail.com' <president.naccai@gmail.com>
Cc: Karen Whitton <Karen.Whitton@MidCoast.nsw.gov.au>
Subject: RE: North Arm Cove road safety issue

Hi Bob,

Sorry, I couldn't respond to this earlier this week.

I can appreciate the way residents feel about this situation. It's not acceptable. I find it frustrating when people use the road reserve carelessly and almost maliciously without any level of decency toward others.

I apologise for the lack of response to the customer request made back in November. We will try to find out where that got to and review the records in our system to find out what went wrong and why we didn't respond. You should have got some form of response or feedback, even if it was to recognise the difficulty in resolving the situation and the limited action we have routinely available. At least then, you could have escalated it somewhat sooner.

The site would be attractive for this sort of behaviour as it has great access, and they can easily station lookouts on each approach to give them enough time to break it up and leave before police arrive. It's nearly impossible to physically catch or stop them.

I have heard of some areas using a coarse angular stone in a bitumen reseal to deter hooners. The stones have to be coarse enough to quickly shred/rip tyres without damaging anyone driving normally. I've also heard of rumble strips similar to those on the highway at Heatherbrae as another deterrent. We could also look to install some raised pavement markers in the intersection. I'd imagine spinning tyres wouldn't like them very much.

Thinking about it, I'm sure the police would be interested in dashcam footage if residents have any. That might be enough to give them leads on who the offenders are. I would certainly recommend residents continue to report incidents and that you keep a log of them. That might give an insight into when these things are happening.

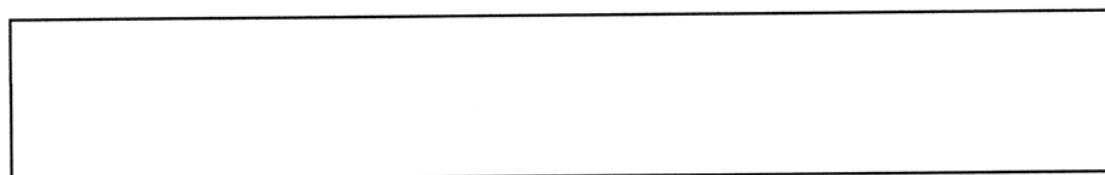
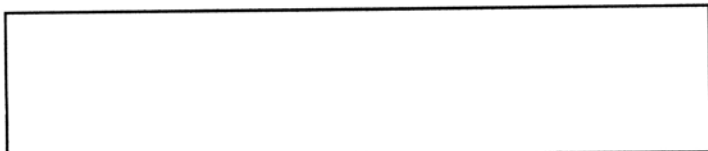
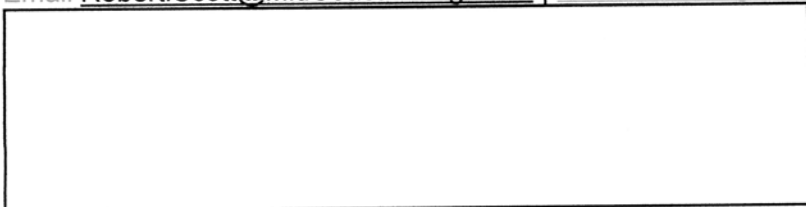
I can't make any promises, but we'll see what we can do.

Thanks Regards Rob

Robert Scott | Director Infrastructure and Engineering Services

Direct (02) 7955 7413

Email Robert.Scott@MidCoast.nsw.gov.au | midcoast.nsw.gov.au



From: president.naccai@gmail.com <president.naccai@gmail.com>
Sent: Monday, January 15, 2024 9:33 PM
To: Robert Scott <Robert.Scott@MidCoast.nsw.gov.au>
Subject: North Arm Cove road safety issue

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Rob,

Thank you for responding to my query on safety issues on The Ridgeway. We hope that one day Council will have the funds to put in traffic calming devices to help control vehicle speed.

However there is an important vehicle related safety issue at NAC that needs urgent attention – burnouts on the corner of Gooreengi Rd and Somerset Ave which is the entrance to NAC, and I hope that you can get involved to get the problem sorted out.

This has been a major problem for some six months with shredded tyre debris being left all over the intersection. I am advised that at times there has been groups of as many as a hundred people involved in these burnout events, including young children. It is a safety hazard for motorists, residents have felt intimidated driving through these burnout groups with dozens of people and vehicles and smoke everywhere, and there is also a fire risk. One day someone is going to get seriously injured through this activity, either a motorist or one of the participants/observers.

It has been reported to NSW Police a number of times and to MidCoast Council. In about August 2023 I sought advice from Amanda Hatton as to who I could contact in Council to discuss this problem and find out if Council could

possibly install video surveillance or do something about it. A month later I was contacted by Adam Matlawski who advised that there was nothing that Council could do since it was not the regulatory authority.

In October 2023, after more burnouts, in desperation I contacted Kate Washington's office to see if she could help which led me to having a long discussion with the Port Stephens Police Highway Patrol Supervisor. He promised to get police to patrol the intersection more regularly – unfortunately this isn't very effective because there is nothing the police can do unless they catch the culprits in the act.

I have attached a copy of my email to Kate's office – it provides comments from NAC residents on the problem.

The problem is still happening, with more burnouts last weekend and large amounts of debris being left on the road and the verge. I have attached a few photos of this.

I think that part of the attraction for this location is that it is a wide intersection with no adjacent residences, and it is off the main road.

Over two months ago on 3 November my wife lodged a report with Council (MCCR&R15861) requesting a median strip or barriers to make it difficult for the burnouts to happen. There has been no response to this request.

A couple of months ago I left a message for Richard Wheatley asking him to call me about this, and describing it as a serious traffic safety issue. Richard has not returned my call.

On behalf of our community I am requesting that Council get involved as a matter of urgency to find a traffic engineering solution to this problem – through barriers, median strips or whatever can be done so the intersection is just not suitable for burnouts. Implementing video surveillance would also be useful as it would make the intersection less attractive.

Council's help in getting this practice stopped would be greatly appreciated.

Thank you very much for your assistance with this.

Kind regards,

Bob Reid
 President
 North Arm Cove Community Association Inc
 Phone: 0419 475 496
 Email: Please use president@northarmcove.nsw.au from now
 Web: northarmcove.nsw.au

From: Robert Scott <Robert.Scott@MidCoast.nsw.gov.au>
Sent: Thursday, January 11, 2024 10:01 AM
To: president.naccai@gmail.com
Subject: Request for funding for two North Arm Cove items - 2023/24 operational plan and budget

Hi Bob,

I must apologise for my lack of response concerning the below request. I realised I had not replied when working through my outstanding emails.

Unfortunately, the majority of road safety grants are reactive and they require a crash history to justify funding being spent, with the most high-profile grant being the Federal Government's Black Spot Program. We are unable to submit applications for projects at locations where there are no accidents or only an individual crash. While we would prefer funding to undertake proactive projects, it is understood that State and Federal grant funds need to be allocated where crashes are occurring.

president.naccai@gmail.com

From: president.naccai@gmail.com
Sent: Monday, 18 March 2024 10:11 AM
To: 'Robert Scott'
Cc: 'Bob Reid'; 'Bruce Head'; 'Gary Sylvaney'; 'John Kugel'; 'Liz Hensley'; 'Sylvia Marino'; 'Tim Nolan'
Subject: NAC Burnouts

Good morning Robert,

Unfortunately what we feared that I discussed in my email to you of 15 January (*One day someone is going to get seriously injured through this activity, either a motorist or one of the participants/observers.*) has now happened with a 20 year old woman and a 14 year old girl being hospitalised with serious leg and pelvis injuries. It was only luck no one was killed.

See this link - [Bystanders, including teen girl, seriously injured after being struck by car doing burnouts near NSW Hunter Valley region | Sky News Australia](#)

I would be grateful if you could advise ASAP on what Council is planning to do to modify the intersection to make it unsuitable for burnouts, and when Council is planning on doing it. If this is going to take some time, can temporary measures be implemented in the interim?

I would like to give our community an update on what's happening.

Kind regards,

Bob Reid
 President
 North Arm Cove Community Association Inc
 Phone: 0419 475 496
 Email: Please use president@northarmcove.nsw.au from now
 Web: northarmcove.nsw.au

From: president.naccai@gmail.com <president.naccai@gmail.com>
Sent: Monday, January 29, 2024 9:04 AM
To: 'Robert Scott' <Robert.Scott@MidCoast.nsw.gov.au>
Cc: 'Karen Whitton' <Karen.Whitton@MidCoast.nsw.gov.au>
Subject: RE: North Arm Cove road safety issue

Good Morning Robert,

Thank you for your response last Friday, especially since it was on Australia Day.

Our residents are quite aware of reporting events to the police, we have put a number of posts on our website and asked residents to report events immediately to Police link on 131444 and provide any details they can. Unfortunately the police can't always get there on time. We have also asked the Highway Patrol supervisor if highway patrols can cruise down Gooreengi Rd at night time, rather than sticking to the motorway.

I feel we have the problem here because of the attractiveness of the intersection – a big wide stretch of pavement that was originally three or four lanes wide. Some sort of physical deterrent that makes the road unsuitable for burnouts would be best, be it barriers, rumble strips or whatever.

5/1

president@northarmcove.nsw.au

From: president@northarmcove.nsw.au
Sent: Tuesday, 19 March 2024 9:34 PM
To: 'Robert Scott'
Subject: Alternative burnouts solution suggestion
Attachments: SubmissionReceipt-ReportAndRequestForm-MCCR^0R9638.pdf;
SubmissionReceipt-ReportAnIssueForm-MCCR^0R15863 NOV 2023.pdf

Hi Robert,

I have been thinking about the high friction sheeting solution to the burnouts.

I wonder if this may make it more attractive – easier to get the tyres smoking and burning?
It may even encourage more “devotees” to try it to see what happens.
There is a possibility the money would be wasted.

As an alternative, how about a roundabout, with concrete centreline lead ins etc?
There’s plenty of room for it and by doing this and narrowing the pavement width there wouldn’t be enough room for burnouts.

I keep getting chased by the media for an interview (Sky News, Newcastle Herald, Channel 7 and ABC Newcastle Radio so far; NBN News tomorrow morning) and I’d like to be able to say what Council is doing, except I don’t know what or when.

I would like to put on record that it is disappointing that I haven’t heard anything from MCC (apart from your brief voicemail message yesterday evening saying you’ll get back to me as soon as you can) since I first called you on Saturday morning to alert you to what had happened and the media interest.

The key message that I want to put out from this tragedy that I am going to say in every interview from now is effectively:

*When communities complain to authorities about safety issues or illegal activities, the authorities should respond quickly. When they don’t things can easily get worse.
If the authorities had responded quickly to our complaints we wouldn’t have had last weeks tragedy. It will affect the three people involved for the rest of their lives. The two young women received serious injuries that they may never fully recover from, and the young male driver faces criminal charges and possibly a jail sentence.
It is fortunate that no-one was killed.
We wish the two injured women all the best for their recovery.
Burnout drivers should realise this activity is very dangerous and they and their observers could get seriously injured or killed.*

For your information I first reached out to MCC on this problem on 8 August last year when I asked Amanda Hatton who I should approach in Council for help.
On 11 August she advised that she had “shared your email with our Regulatory Services and Road Safety Teams who will be able to provide further advice on this matter”. On 5 September I informed her that I still had not had a response from her colleagues. A day or two later I received a phone call from Adam Matlawski who basically said since MCC wasn’t the regulating authority and there was nothing it could do.

So its now over seven months since 8 August last year and we still don’t have a plan.

Have you worked out what happened to the report my wife lodged on 3 November requesting a median strip or barriers to make it difficult for the burnouts to happen? You said on 26 January you would look into it.

MCC seems to have a problem with responding to requests. As residents we try and do the right thing and use the MCC reporting system, but it lets us down by not responding. I have two more examples on this which I have attached. No response has been received on them.

Unfortunately our community has had multiple failures from MCC with promised enforcement action on unlawful developments not being carried out, with all sorts of "excuses" being made, including unlawful structures being regarded by Council as being lawful when the law is quite clear about what is permitted and thus what is not permitted.

Such things have left me, and our community, quite cynical about Council's "values" – they appear to be more talk than action.

But I will say that some parts of MCC are quite responsive, the parks and reserves area is an example of this.

I apologise for this email turning into a rant, it wasn't intended to be one. All the media attention has made me a bit frustrated with what has happened, and I can't help thinking that three young peoples lives would not have been wrecked if MCC had responded to my August request or even my wife's November request, or I had pushed MCC or the Police much harder to get something done, or the Police had done their job better!

Kind regards,

Bob Reid
President
North Arm Cove Community Association Inc
Phone: 0419 475 496
Email: president@northarmcove.nsw.au
Web: northarmcove.nsw.au

Australia News > Crime

Bystanders, including teen girl, seriously injured after being struck by car doing burnouts near NSW Hunter Valley region

A driver who lost control of their car during a burnout has fled the scene after hitting two people, including a teenage girl, amid ongoing complaints from concerned residents about illegal hooning events.



Amy Roulston Digital Reporter

🕒 2 min read March 16, 2024 - 10:40AM

🗨️ 41 comments

Residents from a Hunter Valley suburb are feeling frustrated after after a

[Join the conversation](#) (41 comments)

Crowds of up to 100 people gathered at a wide intersection located at the entrance to North Arm Cove, a popular hotspot, to watch car hoons performing stunts.

New South Wales Police said a white Ford Falcon sedan was performing burnouts on Somerset Drive about 11.40pm when the car spun out of control, colliding with a power pole and a 20-year-old woman and 14-year-old girl standing next to it.



Skid marks and debris can be seen at the Gooreengi Road intersection in North Arm Cove from previous events Picture: North Arm Cove Community Association Inc

The car burst into flames, with the driver fleeing the scene.

Emergency services were called, with Fire and Rescue NSW firefighters extinguishing the blaze. The car has been seized for forensic examination.

When NSW paramedics arrived they discovered the two onlookers had serious pelvic and leg injuries, and transported them to John Hunter Hospital.

A spokesperson from John Hunter Hospital confirmed on Saturday morning that the 20-year-old is in a stable condition.

The 14-year-old's condition remains unknown due to privacy reasons.



Shredded tyres left behind at the Gooreengi Road intersection in North Arm Cove from previous events. Picture: North Arm Cove Community Association Inc

North Arm Cove Community Association President Bob Reid told SkyNews.com.au the community had been complaining to the police and council for over six months about the burnout events.

"I think it's terrible frankly, it's really unfortunate that it happened and the authorities should have done something about it a long time ago when we actually started complaining about it," Mr Reid said.

"We've had reports of young children in nappies being there when these burnouts are happening.

"Last month the council said that they were going to implement some changes to the intersection to make it less attractive for people to do burnouts".

Mr Reid is concerned about the dangerous debris left behind, as well as reports that local residents feel "intimidated" when trying to drive through the crowds.

"On top of that, we've got a bushfire risk as well, at times when it's really dry - there is bush and grass everywhere, one of these (burnouts) could easily start a bushfire which could threaten the whole village," he continued.

"That's our only access road, if that road got cut by a bushfire the whole village would be stuck there - no one could get out."



Motorists could face two-way tolls when they travel on the Sydney Harbour Bridge and be charged less the longer they travel as recommended by a long-awaited...

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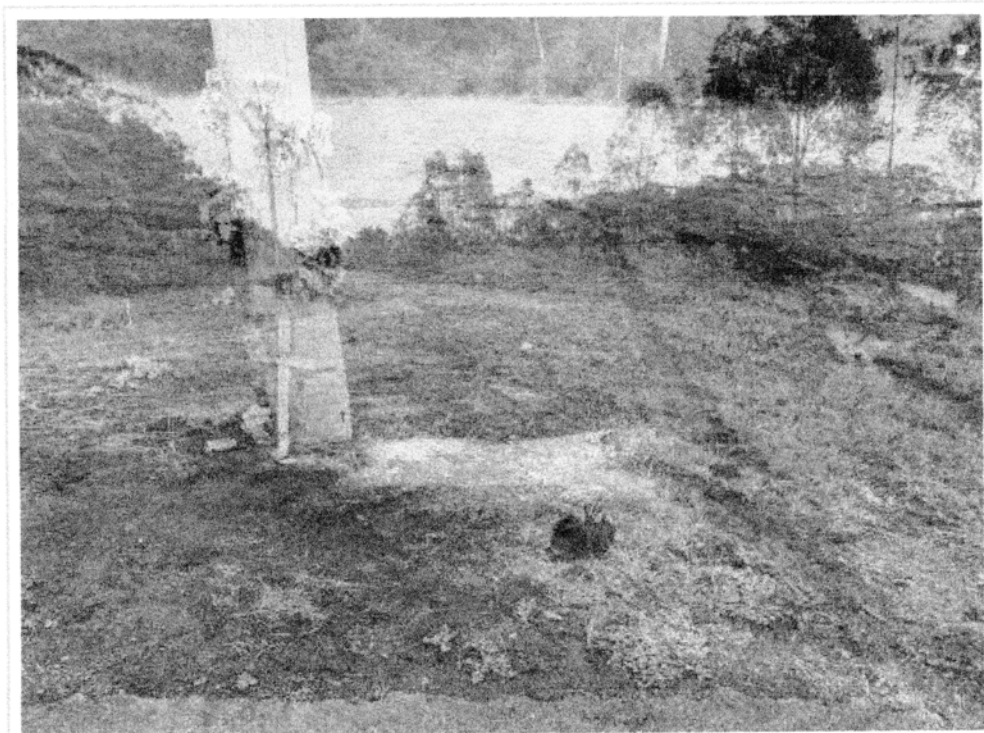
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North Arm Cove burn-out tragedy!

By [bobreid](#), 21 March, 2024

Information



Burn-out location

[Prev](#) [Next](#)

What happened:

Last Friday night an illegal burn-out event on Gooreengi Road at the entrance to North Arm Cove went horribly wrong when the driver of a vehicle doing burn-outs lost control and hit two observers and a power pole. The vehicle burst into flames, and the driver fled the scene.

The two observers - a 20 year old woman and a 14 year old girl - were injured and taken to hospital in Newcastle. I understand that they both received serious leg and pelvis injuries. I don't know how they are going - I rang the hospital today and they couldn't tell me anything. I hope they are OK and recovering well.

Two days later the 22 year old driver of the vehicle was arrested and charged with multiple offences. He is due to attend Raymond Terrace Court in May.

This event was a real tragedy - the two injured women could suffer from this for the rest of their lives, and the young driver will end up with a criminal record and possibly a stint in jail.

"I told you so"!

This could have been avoided, if the authorities had done their jobs properly when residents first reported the issue to them in mid 2023, it would not have happened.

I hate to use the term "I told you so", but in this case it is warranted. On 15 January in an email to Council I said "*one day someone is going*

to get seriously injured through this activity, either a motorist or one of the participants/observers".

In the same email I also said "On behalf of our community I am requesting that Council get involved as a matter of urgency to find a traffic engineering solution to this problem – through barriers, median strips or whatever can be done so the intersection is just not suitable for burnouts. Implementing video surveillance would also be useful as it would make the intersection less attractive. Council's help in getting this practice stopped would be greatly appreciated."

On 26 January Council responded and said that it was looking into coarse angular stone and rumble strips to deter burn-outs.

I responded on 29 January with "we would be grateful if you could ask your staff to give this priority, especially to implement temporary measures pending a longer term solution." Unfortunately nothing was done and three lives have now been wrecked.

Key message to authorities:

I feel that the key message that needs to come out of this is that when communities complain to authorities about safety issues or illegal activities, the authorities should respond quickly. When they don't things can easily get worse. In this case they got worse, with three young lives now wrecked.

The same message applies to illegal developments, when the Council ignores residents complaints and doesn't do anything to stop them and fails to enforce legal requirements, then things get worse and they keep happening and more and more illegal structures get built, with the local environment gradually being destroyed.

So what's Council doing about it?

Council have told me that they are looking into installing high friction aggregate sheeting and rumble strips at the intersection. Apparently the high friction sheeting shreds tyres quickly making it unattractive for burn-outs. No timetable has been provided, and we don't know if any temporary measures will be done in the interim. Council should also consider installing video surveillance to record any burn-outs and supply the footage to the Police.

What can residents do about it?

Hopefully last weeks tragedy and increased police attention will mean the burn-out hoons won't be back - but they may be. They may even be attracted to try out the Councils anti burn-out treatment when it is installed to see if it works.

So if you see or hear burn-outs happening in our area call Policelink on 131444 immediately and tell them what you have seen and where, and ask for police to be despatched to the location urgently. If you have any dash cam footage please preserve it so it can be provided to the Police to help their enforcement processes.

It's been a media circus!

The media started chasing me on Saturday morning, seeking background information, quotes, interviews and photographs - News of the Area, Sky News, Newcastle Herald, Channel 7, ABC Radio and NBN News. Thankfully it finally stopped on Wednesday. It's been a hectic few days!

If you would like to know what was written or said, links are below and copies are attached.

[Sky News link](#)

[NBN News link](#)

ABC Radio interview below - click on the play button to listen. The interview starts at 15 seconds.

0:00 / 10:08

Filed under: [generalinfo](#)



president@northarmcove.nsw.au

From: president@northarmcove.nsw.au
Sent: Wednesday, 8 May 2024 3:39 PM
To: 'Robert Scott'
Subject: NAC Burnouts, Website requests

Good afternoon Robert,

It is nearly two months since we had the burnout tragedy and I haven't heard anything formally from Council about the proposed prevention measures and timing, or even our request for temporary measures.

If nothing is going to be done soon the lane markings should be redone, they are almost obliterated from the burnouts and this could result in dangerous situations for drivers in misty rain/fog/poor lighting.

We have an association meeting on the 18th May, and I would like to provide our community with an update on what's happening, so I'd be grateful if you could provide me with an update on this before then.

Can you also please advise what happened to the three requests that were submitted via Council's website for the burnouts and the dumping on The Ridgeway – I included the reference number for them in my emails to you in March – and I thought that you were having them investigated.

Kind regards,

Bob Reid
President
North Arm Cove Community Association Inc
Phone: 0419 475 496
Email: president@northarmcove.nsw.au
Web: northarmcove.nsw.au